



U.S. Immigration
and Customs
Enforcement

- Welcome to today's SEVP Ask the Experts Webinar
- The webinar will begin promptly at 2 p.m. EDT
- Audio will stream through your computer speakers
- Please take a moment to answer the poll questions on your screen

SEVP
STUDENT AND EXCHANGE VISITOR PROGRAM

SEVP Ask the Experts Webinar
SEVP Portal Follow-up | Sept. 25, 2019, 2 – 3:30 p.m. EDT



U.S. Immigration
and Customs
Enforcement

SEVP
STUDENT AND EXCHANGE VISITOR PROGRAM

SEVP Ask the Experts Webinar
SEVP Portal Follow-up | Sept. 25, 2019, 2 – 3:30 p.m. EDT

Housekeeping Notes

- **Download items in the Webinar Resources pod**
 - Hyperlink appendix
 - Presentation PDF
 - Glossary
- **Have questions about the SEVP Portal?**
 - Submit questions throughout the webinar using the Questions for SEVP and Technical Difficulties pod
- **Experiencing technical difficulties?**
 - Provide a description of the issue through the Questions for SEVP and Technical Difficulties pod
- **Webinar recording and resources available after event**

Presentation Overview

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SEVP PORTAL AT A GLANCE

2

SEVIS, DSOs AND THE SEVP PORTAL

3

SEVP PORTAL: STUDENT VIEW

4

PAST AND UPCOMING PORTAL RELEASES

5

HELPFUL RESOURCES

Provide feedback at the end of today's webinar

Today's Presenters

**Lis
Catterton**

Section Chief

SEVP Systems
Management Unit

**Helene
Robertson**

Management and
Program Analyst

SEVP Systems
Management Unit

Harriet Brown

SEVP Field Representative, Territory Nine
Moderator

Ask the Audience



Today's
Audience

Please select a response that best describes your current position

Ask the Audience



Today's
Audience

What type of school do you represent?

SEVP PORTAL AT A GLANCE

Ask the Audience



SEVP Portal
Usage

Does your school require that eligible students use the SEVP Portal?

Overview

- Tool for eligible F and M students to report certain information directly to SEVP
 - Deployed in March 2018
- **Current users include:**
 - F-1 students participating in post-completion OPT
 - Includes students participating in STEM extension
 - M-1 students participating in practical training



DID YOU KNOW?

More than 90,000 students successfully created an SEVP Portal account

Pre-Submitted Question



Portal Regulatory
Requirements

Does federal regulation require
students to use the SEVP Portal?

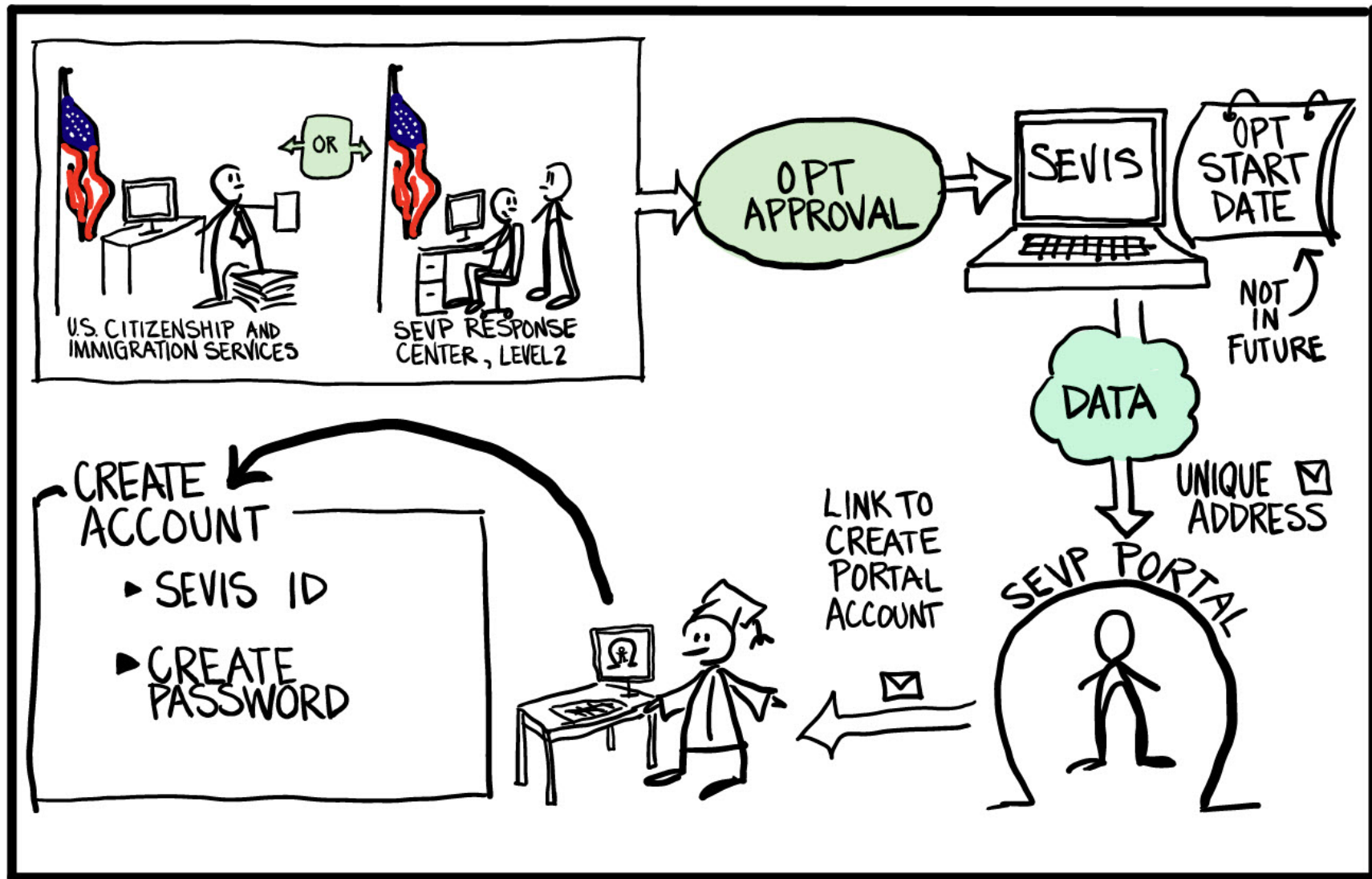
Portal Functionality

Student Uses

- **Post-completion practical training students can report:**
 - Address
 - Physical address
 - Home address
 - Telephone numbers
 - Employer information*
- **Post-completion practical training students can monitor:**
 - Employment authorization

* STEM OPT students are unable to add a new employer or change their employer start date due to STEM OPT regulatory requirements

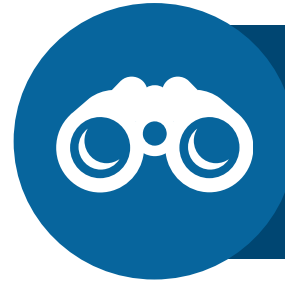
Account Creation Process



Account Creation Process

What DSOs Need to Know

- **Remind students to provide an accurate email address**
 - Students must have access to the email address listed in SEVIS to create a portal account and receive portal emails
- **Ensure students register for the portal using the SEVIS ID on the Form I-20 used to receive practical training authorization**
 - SEVIS ID located on upper left-hand corner of the Form I-20



REMEMBER:

Students must work with their DSO to update their email address in SEVIS

Portal Email Notices to Students

When Students Receive Emails

- To take the following action:
 - Create portal account
 - Reset or change password
- In the situations where their:
 - Account is locked
 - Email address changes
 - STEM OPT reporting requirements are due

View sample portal emails to students on the SEVP Portal Help section
StudyintheStates.dhs.gov/SEVP-Portal-Help

Pre-Submitted Question



Portal Emails to Students

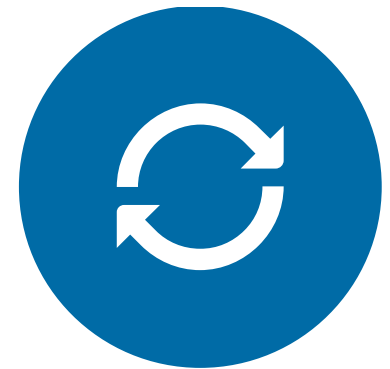
Does SEVP plan to notify DSOs when the portal sends reminders and notifications to students?

SEVIS, DSOs AND THE SEVP PORTAL

SEVIS and the Portal

Data Exchange

- Data entered into the portal *immediately* sent to SEVIS
 - Changes immediately reflected in student SEVIS records
- Data entered into SEVIS sent to the portal *eight times per day*
 - Changes made by DSOs appear in the portal no later than the next day
- SEVIS processes Batch overnight
 - Batch changes sent to portal with first data push in the morning



DSOs and the Portal

- **Portal-related actions available to DSOs in SEVIS:**
 - Resend initial portal account creation email
 - Unlock student's portal account
 - Change student's email in SEVIS
- **Reports and alerts available to DSOs:**
 - Data changed by students using the portal
 - Students on post-completion or STEM OPT with portal accounts
 - Accrued unemployment days for students on approved OPT or STEM

Pre-Submitted Question



DSOs and the SEVP Portal

Are DSOs held to the 21-day reporting requirement to update a student's SEVIS record if the student fails to report information through the SEVP Portal?

Identify Students with Portal Accounts

SEVIS Alert List

Students with Post-completion or STEM OPT Who Have a Portal Account
SEVP School for Advanced SEVIS Study

This document is FOR OFFICIAL USE ONLY (FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. This information shall not be distributed beyond the dhs.gov network without prior authorization of the originator. If the "Eligible for Registration" column indicates that the student is not eligible, the student's record must be updated before registration. The Student Information page shows what information is needed. See Help for more details.

Show 20 entries

Surname/Primary Name	Given Name	SEVIS ID	Portal Account Status	OPT Type	Actual OPT Start Date	Actual OPT End Date	Recommended OPT Start Date	Recommended OPT End Date	Portal Account Created Date	Portal Account Last Update Date
Anders	Bjorn	N0004760656	Portal Account Registered	POST-COMPLETION	11/01/2016	11/02/2016	11/01/2016	11/02/2016	11/01/2016	11/02/2016
Arne	Anika	N0004760666	Portal Account Email Changed	STEM			11/03/2016	11/03/2016		11/02/2016
Aw	Lorena	N0004760666	Portal Account Email Changed	POST-COMPLETION	11/01/2016	11/02/2016	11/01/2016	11/02/2016		11/02/2016
Barie	Ignatio	N0004760672	Portal Account Email Changed	POST-COMPLETION	11/01/2016	11/02/2016	11/01/2016	11/02/2016	10/28/2016	11/02/2016
Bauer	Kurt	N0004760672	Portal Account Email Changed	STEM			11/03/2016	11/03/2016	10/28/2016	11/02/2016
Portu Testing Student	Guo	N0004761254	Portal Account Registered	POST-COMPLETION	11/04/2016	12/31/2016	11/04/2016	12/31/2016	11/07/2016	11/09/2016
Callieri	Markus	N0004761555	Portal Account Registered	POST-COMPLETION	11/04/2016	12/31/2016	11/04/2016	12/31/2016	11/09/2016	11/17/2016

Excel CSV PDF Print Copy

Showing 1 to 15 of 15 entries

First Previous 1 Next Last

View student name, SEVIS ID, employment type and dates, and portal account status

View Information Updated by Students

SEVIS Downloadable List

SEVIS Downloads

"i" information icon denotes help about the page (i)
Question Mark denotes information about the field (?)

SEVP School for Advanced SEVIS Studies
Campus: SEVP School for Advanced SEVIS Studies

The documents, which are available for download below, represent either lists of nonimmigrants at your institution whose information was changed by SEVIS when data standards were imposed or zipped files of immigration documents for reprint. To download a document in Comma Separated Values format, click CSV. To download as an Excel spreadsheet, click Excel. To unzip immigration documents, click the icon beside the file name in the table and follow your software's process for accessing the individual files. See Help for more information.

Note: If you have multiple windows open, downloaded documents may open behind any windows currently open.

Reports

Title	Description	File Type
SEVIS Updates Submitted by Students	This report contains updates submitted in the OPT Portal by a student.	CSV Excel

Showing 1 to 1 of 1 entries

Download report in .CSV or Excel format to view information changed by students in the SEVP Portal, including personal and employer information

Ask the Audience



SEVIS Downloadable List

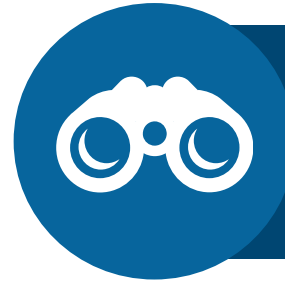
DSOs: Do you regularly use either of these alerts or lists:

- Students with Post-completion OPT
Who Have a Portal Account alert list?
- SEVIS Updates Submitted by
Students downloadable list?

Troubleshooting the Portal

Tips for DSOs

- To avoid lost portal emails, ensure that students:
 - Have an accurate email address listed in SEVIS
 - Add Do-Not-Reply.SEVP@ice.dhs.gov to their approved contacts
 - Check their junk email for portal-related emails
- Check the accuracy of student email addresses before submitting reset account requests



REMEMBER:

Students can now unlock their own portal account with DSO assistance

Pre-Submitted Question



DSOs and
the Portal

To what extent are DSOs required to support students with addressing portal technical issues?

Troubleshooting the Portal

Reset Portal Account

Reprint I-20

Print Draft I-20

View:
Event History

Request/Authorization Details

Employment Information

Actions:
Authorize To Drop Below Full Course

Change Education Level

Corrections

Complete Program

Disciplinary Action

Reset Portal Account

Shorten Program

Student Information

<p>F-1 STUDENT SEVISOPT, Jonathan</p>	<p>SEVP School for Advanced SEVIS Studies - SEVP School for Advanced SEVIS Studies</p> <p>Start Date: September 1, 2014 End Date: September 1, 2018</p>	<p>Status: ACTIVE Status Change Date: August 20, 2019 SEVIS ID: N0005307466</p>
--	--	--

Active Post-Completion OPT Portal Account New

I-901 Fee Paid

I-20 ISSUE REASON: CONTINUED ATTENDANCE

Personal / Contact

<p>Gender MALE</p> <p>Date of Birth August 20, 1994 Age 25</p> <p>Country of Birth LIECHTENSTEIN</p> <p>Country of Citizenship LIECHTENSTEIN</p> <p>U.S. Telephone</p> <p>Foreign Telephone 054 - 5555555555</p>	<p>U.S. Address 130 N WAYNE ST, ARLINGTON, VA 22201</p> <p>Address Status CSZ Valid U - 4 digit routing code not available</p> <p>Foreign Address 123 Main Vaduz, LIECHTENSTEIN</p>
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Use the Reset Portal Account option on the Student Information page to:

- Resend initial account creation email
- Unlock student's portal account

Pre-Submitted Question



Locked Portal Account

How should DSOs troubleshoot a situation where a student's portal account is locked, but the Reset Portal link does not appear in SEVIS?

Troubleshooting the SEVP Portal

Who to Contact

CONTACT SRC WITH PORTAL-RELATED INQUIRIES OR ISSUES



PHONE

703-603-3400

800-892-4829



EMAIL

Case-specific questions

SEVP@ice.dhs.gov

To help resolve your issue, include:

Student name(s)


SEVIS ID(s)


Screenshots of the issue

SEVP PORTAL: STUDENT VIEW

Create Account

Register

 An official website of the United States government

 **SEVP Portal | Student and Exchange Visitor Program Portal**

Register

SEVIS ID


Submit

Remember: The portal automatically locks out students after three incorrect SEVIS ID entries

Create Account

Create Password

An official website of the United States government

 **SEVP Portal | Student and Exchange Visitor Program Portal**

Register

Info

- Passwords must be a minimum of 12 characters in length.
- Passwords must be updated every 90 days.
- Users may not re-use the previous eight passwords.
- Passwords must contain at least one alpha, one numeric and one ([`~!@#\$%^&*()-_+=,;?:'/{>|}) character
- Passwords may not be the same as, or contain, the SEVIS ID.
- Passwords are case sensitive.

Welcome [redacted]

[redacted]@gmail.com

Password


Confirm Password

Passwords must
meet criteria on
the page

Remember: Students must keep their portal account password secure and update their password every 90 days

Sign In

An official website of the United States government OMB 1653-0054 (Expires 12/31/2016)

 **SEVP Portal | Student and Exchange Visitor Program Portal**

Sign In

Attention: Only students who have OPT approved may use the SEVP Portal. You must create an account and set a password before using this log in page. Go to [Portal Help](#) for more information.

Announcements

This announcements box displays only if there is a message for students; otherwise, it does not display.

X

Email

Password

Login [Reset Password](#)

This system supports the following browsers: IE11 and above, Mozilla 38 and above, Google Chrome Version 53.0.2785.116 m and above, Safari OS X and above

Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice.

Students can access the SEVP Portal at [SEVP.ice.gov/OPT](https://sevp.ice.gov/OPT)

Attestation and Privacy Statement

Privacy Statement

Authority: U.S. Immigration and Customs Enforcement (ICE) is authorized to collect information by Section 641 of the Illegal Immigration Reform and Immigrant Responsibility Act (IIRIRA) of 1996 (codified at 8 U.S.C. 1372), Public Law 104-208; Public Law 107-56, U.S.A. PATRIOT Act; 8 U.S.C. 1372; Homeland Security Presidential Directive-2 (HSPD 2, Combating Terrorism Through Immigration Policies), as amended by HSPD-5, Management of Domestic Incidents, Compilation of HSPDs; 8 CFR 214.2(f)(10)-(12) and 8 CFR 274a.12(b)(6)(iv).

Purpose: Your information collected through the ICE Student and Exchange Visitor Program (SEVP) is used to assist with the administration of practical training. The designated school officials (DSO) may use your information to review and manage practical training opportunities for you.

Agency Disclosure of Information: Your information may be shared internally within the U.S. Department of Homeland Security (DHS), as well as with federal, state, local, tribal, territorial, and foreign law enforcement; other government agencies; and other parties for audit, enrollment, enforcement, investigatory, litigation, or other purposes.


If you become a United States Citizen or Lawful Permanent Resident, your information may be shared internally within the DHS, as well as with federal, state, local, tribal, territorial, and foreign law enforcement; other government agencies; and other parties for audit, enforcement, investigatory, litigation, or other purposes. This disclosure is in accordance with the Privacy Act of 1974, 5 U.S.C. § 552a(b), including pursuant to the routine uses published in the DHS/ICE-001 Student and Exchange Visitor Information System (SEVIS) System of Records, which can be viewed at <https://www.dhs.gov/topic/privacy>

Providing Information to DHS: The information requested may delay or prevent you from providing your information could a

CONTINUE

CANCEL

An official website of the United States government
OMB 1653-0054 (Expires 03/31/2025)


SEVP Portal | Student and Exchange Visitor Program Portal

Attestation

When using the SEVP Portal, providing materially false, fictitious, or fraudulent information may subject you to criminal prosecution under 18 U.S.C.1001. Providing willful misstatements may constitute perjury under 18 U.S.C. 1621. Other possible criminal and civil violations may also apply.

CONTINUE CANCEL

Student Profile Page

SEVP Portal | Student and Exchange Visitor Program Portal
Donald Delgado | Portal Help | Privacy Statement | Logout

Profile Employment History Account Management

Profile

Given Name:

Surname/Primary Name:

Date of Birth:
3/24/1997

Physical Address: Required

Address:
Enter the address where you live in the United States. Enter the street address in the top line. Use Address 2 line for the name of a company, school, apartment building name, etc., if it is normally part of the address.

712 S BUNGLOW TER

Address 2: Optional

City: **State:**

STEM Student Due Date Announcement

Hello, _ o!

Your STEM OPT Reporting Deadlines

While on STEM OPT, you must give your designated school official (DSO):

1. Validation reports to confirm that your address and employer information in SEVIS is correct. These are due every six months.
2. Two Evaluations of Student Progress (page 5 of the Form I-983). These are due:
 - a. 12 months after your STEM OPT starts and
 - b. 24 months after your STEM OPT starts.
3. Evaluation of Student Progress (page 5 of the Form I-983) when you stop working for a STEM employer before your STEM OPT authorization ends. These are due within 10 days after you stop working for the employer.

Your reporting deadlines:

Date	What is Due?
Feb 4	Validation report for address and employer

By default, the portal opens to the Student Profile page

Students can use the navigation header to access the Employment, History and Account Management pages

Student Profile Page

STEM OPT Notification

STEM Student Due Date Announcement

Hello, Gena [REDACTED] !

Your STEM OPT Reporting Deadlines

While on STEM OPT, you must give your designated school official (DSO):

1. Validation reports to confirm that your address and employer information in SEVIS is correct. These are due every six months.

2. Two Evaluations of Student Progress (page 5 of the Form I-983). These are due:

- a. 12 months after your STEM OPT starts and
- b. 24 months after your STEM OPT starts.

3. Evaluation of Student Progress (page 5 of the Form I-983) when you stop working for a STEM employer before your STEM OPT authorization ends. These are due within 10 days after you stop working for the employer.

Your reporting deadlines:

Date	What is Due?	Current Status
Jan 25 2019	Validation report for address and employer information	Submitted
Jul 25 2019	Validation report for address and employer information	Past Due
Jul 25 2019	Evaluation of Student Progress (page 5 of Form I-983)	Past Due
Jan 25 2020	Validation report for address and employer information	
Jul 25 2020	Validation report for address and employer information	
Jul 25 2020	Evaluation of Student Progress (page 5 of Form I-983)	

Missing these deadlines may affect the state of your SEVIS record.

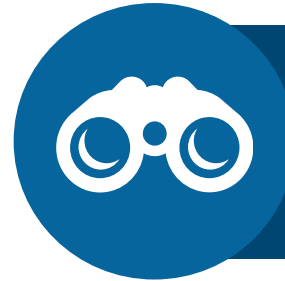
For more information, go to the STEM OPT Hub (<https://studyinthestates.dhs.gov/stem-opt-hub>) on the Study in the States website.

Dates in the STEM OPT announcement based on the student's STEM approval date

Student Profile Page

Update Student Information

- **Biographic information**
 - Displays student name and date of birth as entered in SEVIS
 - Read-only section
- **Physical address**
 - Portal will automatically verify address validity
- **Mailing address**
 - Can be the same as physical address
 - Can be a post office box
- **Phone number**
 - Add or edit U.S. and foreign telephone number



REMEMBER:

Students must contact their DSO with email address changes

Pre-Submitted Question



Information Available to Students

Can students view the following in the portal:

- Unemployment calculator?
- Confirmation when DSOs submit STEM OPT validation reports?

Student Employment Page

SEVP Portal | Student and Exchange Visitor Program Portal

Gena Galina | Portal Help | Privacy Statement | Logout

Profile Employment History Account Management

Employment

741885 : ACTIVE STEM 7/25/2018 - 7/24/2020 (2 Employers)	+
685568 : INACTIVE POSTCOMPLETION 7/25/2017 - 7/24/2018 (1 Employer)	+

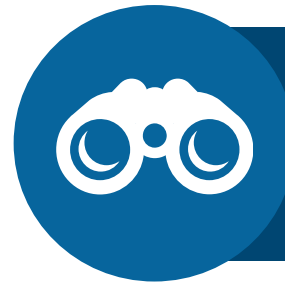
Save

Students can expand each area to view employer information for current and past employment authorizations

Student Employment Page

What DSOs Need to Know

- Students can enter more than one employer into the portal
- When changing employers, students should:
 - Edit the end date for the existing employer, and
 - Add new employer to record
- Students cannot list volunteer opportunities not directly related to their program of study as OPT employment
 - Refer to May 2018 Broadcast Message “Reporting Volunteer Positions During OPT Employment”
 - Located at [ICE.gov/SEVIS/Whats-New](https://ice.dhs.gov/SEVIS/Whats-New)



REMEMBER:

Students should not edit employer information if changing employers

Student Employment Page

Add or Delete Employer

Employment

711786 : ACTIVE POSTCOMPLETION 4/12/2017 - 4/11/2018 (2 Employers) -

Employment Remarks:
Student has training related to field of study.

Authorization Type:
POSTCOMPLETION

Employers:

Employer #:	Employer Name	Date	Errors
706629	SEVP A...	4/15/2017 - 4/11/2018	+
728831	SEVIS R...	8/6/2017 -	

Delete Employer SEVP Applied Labs

Delete Employer SEVIS Research Foundation

Add Employer

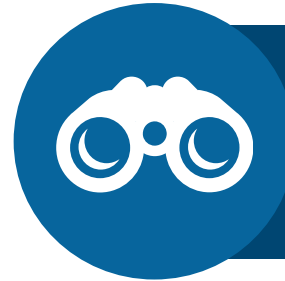
Save

Students can add or delete employers; these options do not appear for STEM students

Student Employment Page

Add New Employer

- **Students required to provide:**
 - Employer address
 - Indicate full vs. part-time employment
 - Employment start date
 - Relation to field of study
- **Students can also add:**
 - Job title
 - Supervisor information



REMEMBER:
Students must complete all
required fields

Student Employment Page

Update Employment Information

- **Add employer information**

- Edit:

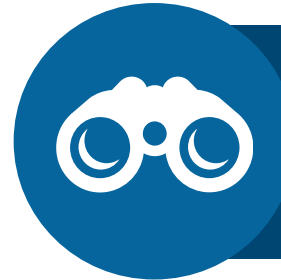
- Employer location and contact information
 - Supervisor contact information
 - Employment dates

- **Edit employer information**

- Update employer information when data in any field changes
 - Never replace existing employer information with new employer information

- **Delete employer**

- Student must confirm they have never worked for employer



REMEMBER:

STEM OPT students cannot add or delete an employer through the portal

Pre-Submitted Question



Delete
Employer

When should students delete employer information in the SEVP Portal?

Student Employment Page

Update Employer Address

Employer Name: Required
Enter the legal name of the company that hired you.

SEVP Applied Labs

Employer Address: Required

Address Suggestions:

☐ 126 N Wayne St Apt 5 , Arlington, VA 22201

☐ Re-enter Address manually:

Address:
Enter the address where you work. Enter the street address in the top line. Use Address 2 line for the name of the building, if it is normally part of the address. See <https://studyinthestates.dhs.gov> for more details.

126 North Wayne Street Apt. 5

Address 2: *Optional*

City: **State:**

Zip Code:

The portal suggests addresses and validates all entered addresses

Pre-Submitted Question



**Employer
Address**

What address does SEVP prefer to be entered in the Employer Address field if a student works at a client/different site location than the employer's headquarters?

History

[Profile](#) [Employment](#) [History](#) [Account Management](#)

History

Date:	Source:	Description:
07/03/2019 12:36:57	You	Employer (792435) - SEVP Lab(edit)

Edits

Change Type	Old	New
Employer Address (732031)	300 n los angeles st los angeles CA 90012	300 N Los Angeles St Los Angeles CA 90012

07/03/2019 11:41:16	You	Employer (792435) - SEVP Lab(edit)
06/10/2019 21:22:43	SEVIS	Employer (792435) - SEVP Labs(new)

View when change occurred

View who made the change, whether student or DSO

Troubleshooting

Unlock Account

SEVP Portal | Student and Exchange Visitor Program Portal

Sign In

Error

Your account has been locked. Use the "Reset Password" option to unlock it. If this does not work, contact your DSO.

Attention: Only students who have OPT approved may use the SEVP Portal. You must create an account and set a password before using this log in page. Go to [Portal Help](#) for more information.

Email

Password

[Login](#) [Reset Password](#)

This system supports the following browsers: IE11 and above, Mozilla 38 and above, Google Chrome Version 53.0.2 OS X and above

Select Reset Password option to unlock account

Want to Learn More?

Access Additional Portal Screenshots

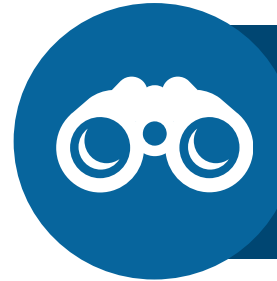
- **SEVIS Help Hub**
 - Step-by-step SEVIS instructions and screenshots
 - View sample portal downloads and alert lists
- **SEVP Portal User Guide**
 - Step-by-step SEVP Portal instructions and screenshots
 - View sample portal pages

DSOs: Contact your local SEVP field representative to schedule an SEVP Portal live demo!

PAST AND UPCOMING PORTAL RELEASES

SEVP Portal Release 1.5

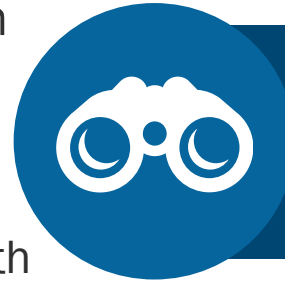
- SEVP Portal Release 1.5 launched in February 2019
- Includes SEVP Portal enhancements:
 - Password reset option for locked accounts
 - STEM OPT students can view self-evaluation requirements
 - Changes to email notifications

**REMEMBER:**

DSOs should be familiar with practical training reporting timelines

SEVP Portal Release 1.6

- SEVP Portal Release 1.6 launched in March 2019
- Introduced three new email notifications for students
 - Email address change confirmation
 - Confirmation email sent to both old and new email addresses
 - STEM OPT reminder notifications
 - Email sent 30 days before six-month validation due date
 - Email sent 30 days before annual self-evaluation due date

**REMEMBER:**

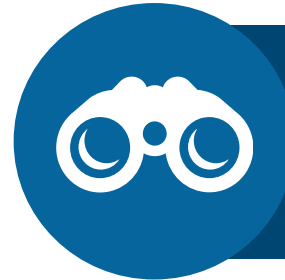
Students should review their reporting and self-evaluation deadlines

SEVP Portal Release 1.7

- SEVP Portal Release 1.7 launched in April 2019
- **Addresses system errors**
 - Sends reminder emails:
 - Only to active STEM OPT students
 - To students with Requested or Pending STEM OPT applications in the first 180 days of their authorization period
 - Stops sending:
 - Reminders if report due dates are later than the authorization end date
 - Duplicate emails
 - Announce outages on the login page
 - Address issues with unavailable user history

SEVP Portal Release 1.9

- SEVP Portal Release 1.9 launched in September 2019
- Introduces functionality changes:
 - Employer deletion confirmation
 - Students must confirm they never worked for employer prior to deletion
 - Modified STEM Student Due Date Announcement box
 - Reflects status of student's periodic and self-evaluation reports

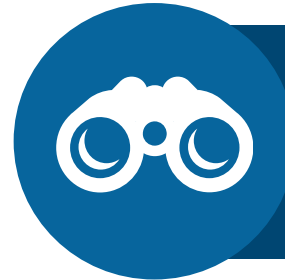
**REMEMBER:**

Follow Study in the States on social media to stay up to date with portal releases

Recent SEVP Portal Release

Portal Release 1.10

- Release scheduled to go live in early October
- Students will only be able to access their portal account six months after OPT end date
- **Automated email notifications:**
 - Six months before closure date
 - 30 days before closure date
 - Day of closure



REMEMBER:

Students should print or save a copy of their portal record and event history

HELPFUL RESOURCES

Ask the Audience



**Portal
Resources**

What resources do you recommend to students to assist with the SEVP Portal?
Select all that apply

SEVP Portal Links

Login Page and Resources

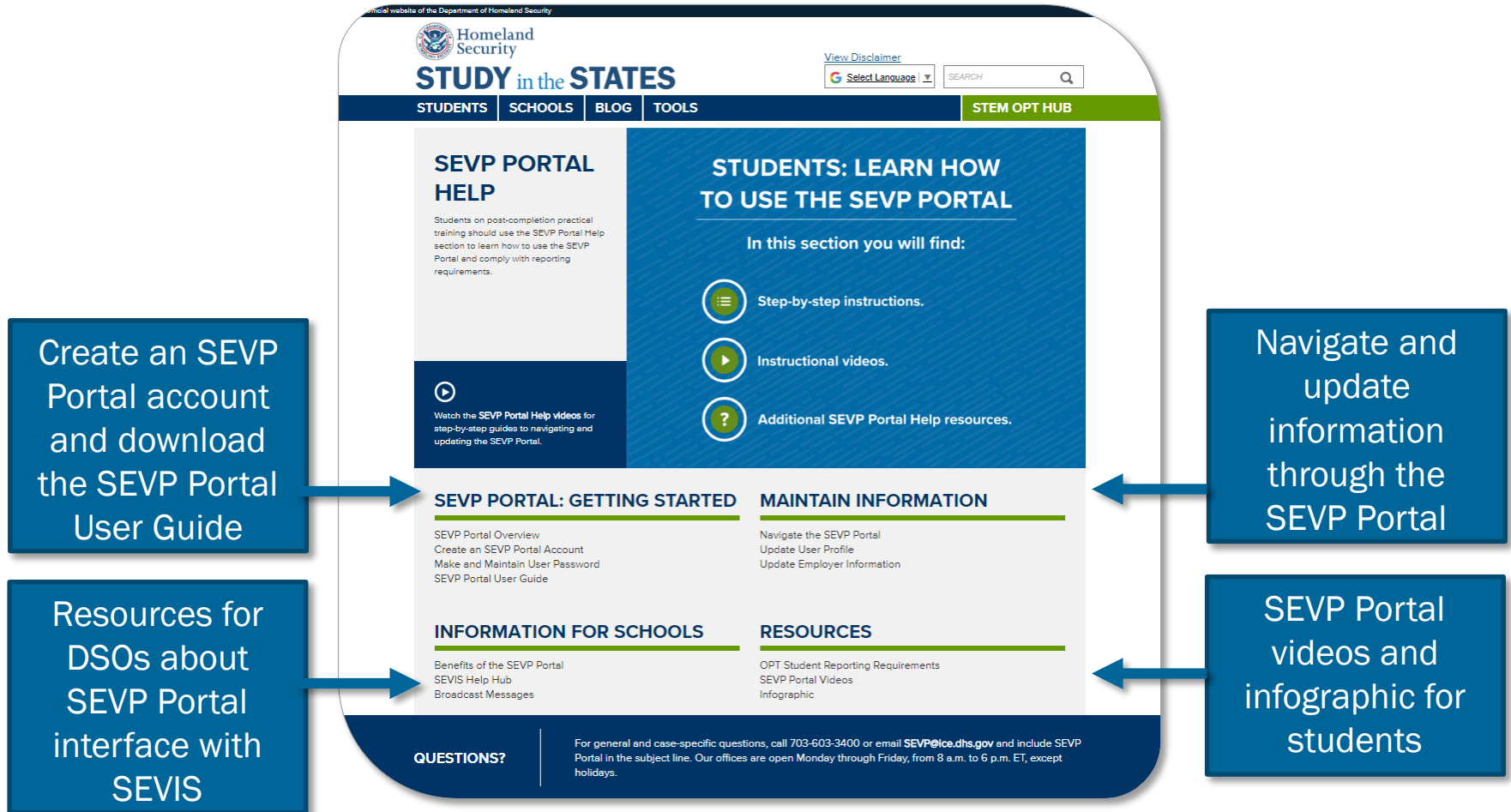


Direct link
[SEVP.ice.gov/OPT](https://sevp.ice.gov/OPT)

[ICE.gov/SEVP](https://ice.gov/SEVP)
Students page
[ICE.gov/SEVIS/Students](https://ice.gov/SEVIS/Students)

Study in the States
SEVP Portal Help section
StudyintheStates.dhs.gov/SEVP-Portal-Help

SEVP Portal Help



StudyintheStates.dhs.gov/SEVP-Portal-Help

SEVIS Help Hub


Portal Resources for DSOs

- **SEVIS and the SEVP Portal**
 - SEVIS and portal interface
 - Reset and unlock student portal accounts
 - Downloadable lists and alerts
- **SEVP Portal Email Notices to Students**
 - When the portal emails students
 - Sample portal emails to students

Learn more in the SEVIS Help Hub
StudyintheStates.dhs.gov/SEVIS-Help-Hub

SEVP Portal User Guide

- Resource to help students navigate:
 - Using the SEVP Portal
 - Updating profile information
 - Managing employment information
- Contains portal screen shots to assist students with portal navigation and processes
- Download in the SEVP Portal Help section

 U.S. Immigration and Customs Enforcement		SEVIS User Guide
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Engage with SEVP

Stay Connected



KEY NEWS AND CONTENT

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ENGAGE THROUGH CONFERENCES

Fill out the SEVP Event
Request Form at

StudyintheStates.dhs.gov/Conferences



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Facebook.com/StudyintheStates



Linkedin.com/Company/Student-and-Exchange-Visitor-Program

SEVP Contact Information



PHONE

703-603-3400

800-892-4829



EMAIL

Case-specific questions

SEVP@ice.dhs.gov

Technical issues

SEVISHelpDesk@ice.dhs.gov

Monday through Friday, 8 a.m. to 6 p.m. ET, except federal holidays

Additional contact information at StudyintheStates.dhs.gov/Contact-Us

Contact your local SEVP field representative for questions about SEVP policies, processes and updates

QUESTION AND ANSWER SESSION

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U.S. Immigration
and Customs
Enforcement

- Thank you for joining today's webinar
- Please direct additional questions to SRC
- A webinar recording will be available on Study in the States shortly
- Please take a moment to complete our feedback polls

SEVP
STUDENT AND EXCHANGE VISITOR PROGRAM

SEVP Ask the Experts Webinar
SEVP Portal Follow-up | Sept. 25, 2019, 2 – 3:30 p.m. EDT