

SEVP Conference Bulletin

SEVP Response Center and SEVIS Help Desk Merge

The Student and Exchange Visitor Program (SEVP) Response Center (SRC) and the SEVIS Help Desk recently merged to enhance customer service and to continue to improve the efficiency of SEVP daily operations.

Stakeholders calling the SRC and SEVIS Help Desk will notice a new interactive voice recording. The recording will ask for the nature of your call and then route you to the appropriate SEVP representative to address your questions.

As part of this consolidation, representatives from the U.S. Department of State will be available during the transition to answer questions related to J-1 exchange visitors. This consolidation better integrates partner agency operations to address stakeholder questions and concerns.

The phone numbers for the SRC and SEVIS Help Desk will remain the same. In lieu of the transition, the SRC and SEVIS Help Desk have permanently extended their hours. Contact the SEVP Response Center for general SEVP-related questions by phone at 703-603-3400 from 7 a.m. to 8 p.m. ET. Contact the SEVIS Help Desk for technical questions by phone at 1-800-892-4829 from 7 a.m. to 8 p.m. ET.

SEVP is dedicated to the continuity and excellence of our response center operations and appreciates your patience during this transition.

Contact Us

If you have any questions or are interested in SEVP participating in your event, please submit your request to the SEVPCommunications@ice.gov. Recently attended an SEVP conference or joined in an online webinar? SEVP wants your feedback! Fill out the Stakeholder Satisfaction Survey on Study in the States to give us feedback on our outreach events so we can provide you with the best and most useful information.

SEVP Response Center

703-603-3400 | SEVP@dhs.gov



U.S. Immigration
and Customs
Enforcement

NEW! SEVIS by the Numbers Quarterly Report

According to recent international student data, there are 1,112,600 F & M students in the United States. Since October 2013, the number of F-1 and M-1 students has increased by 9 percent. Of those students, 75 percent are from Asia.

You can read about these insights and more in the latest [SEVIS by the Numbers report](#). SEVIS by the Numbers is a quarterly report using data from SEVIS, which SEVP uses to track and monitor the status and activities of nonimmigrant students and exchange visitors studying in the United States. The report is a snapshot of useful information, including the number of international students in the United States, top places of origin and student demographics.

The latest report includes a special section focusing on India, which is the home country of the second largest group of F-1 and M-1 students in the United States.

You can read the full SEVIS by the Numbers report on [SEVP's website](#). To find previous SEVIS by the Numbers reports, visit SEVP's section in the [U.S. Immigration and Customs Enforcement's FOIA Reading Room](#).



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