SEVP Conference Bulletin

In The Know

Stakeholder Satisfaction Survey

One of the best ways to provide feedback to the Student and Exchange Visitor Program (SEVP) is through the Stakeholder Satisfaction Survey located on the Study in the States website. Please take a few moments to complete the survey online, and give us feedback on SEVP's outreach events and resources. We want to know:

- Was the information provided by SEVP helpful to you?
- Would you like to see something different?
- Are SEVP's online resources useful and easy to navigate?
- Is Study in the States a helpful tool for you and your students?

Whether you watched a recorded presentation or attended a conference with SEVP virtually or in-person, you can use the <u>Stakeholder Satisfaction Survey</u> form to provide us with your feedback! Your input will help SEVP to continue to provide useful information. SEVP wants feedback from events including:

- Online webinars
- Live Q&A sessions
- Conference panel discussions
- Conference Q&As

Get to Know Your SEVP Field Representatives

SEVP deployed its first class of field representatives during spring 2014. The second class will deploy at the end of 2014, while the remaining 30 field representatives will deploy before the end of 2015.

Field representatives:

- Serve as your day-to-day federal liaison to SEVP
- Can be identified by official Department of Homeland Security credentials
- Help certified schools understand SEVP rules and regulations, and use school visits to help school officials navigate the SEVP certification and recertification processes
- Can answer general questions related to the nonimmigrant student process
- Will meet in-person with officials from certified schools with active F or M students at least twice per year
- Travel to conferences and meetings that pertain to international education in their territory
- Always schedule visits with schools and will not visit unannounced
- Assist schools with administrative SEVP issuances and support

SEVP field representatives are here to provide support!

Contact Us

If you have any questions or are interested in having SEVP participate in your event, please submit your request to the SEVP Response Center. Recently attend an SEVP conference or participate in an online webinar? SEVP wants your feedback! Use the satisfaction survey form on Study in the States to give us feedback on our outreach events so we can continue to provide you with the best and most useful information.

SEVP Response Center

703-603-3400 | SEVP@ice.dhs.gov





Be sure to follow *Study in the States* on Twitter (@StudyinStates) and Facebook (Facebook.com/StudyintheStates) for the latest information from DHS on international education.



http://studyinthestates.dhs.gov/schools/conferences